

The Motley Fool

The Motley Fool is dedicated to helping the world invest — better. Founded in 1993 by brothers Tom and David Gardner, The Motley Fool helps millions of people attain financial freedom through our website, podcasts, books, newspaper column, radio show, mutual funds, and premium investing services.

Size: 315 employees

Headquarters: Alexandria, VA

Fun fact: Employees are known as "Fools"









Meet Christine

Christine has been HR Manager at The Motley Fool since 2006, where she has helped cultivate a fun and productive culture. Outside of work, Christine co-owns a 100-acre timber farm, enjoys playing Nintendo Switch, and is learning how to play the guitar.

With a lean HR team, Christine was inundated with employment verification requests from lenders, property managers, and background check services. When requests came in, as they did frequently, Christine had to pause from her day-to-day work to manually fill out forms or play phone tag with third party organizations.

She estimates that she would spend **2 hours a week, or over 100 hours per year**, on responding to employment verifications. That's a lot of time that she would rather spend helping The Motley Fool's employees succeed.

"I was having to fill out paper forms, scan them, and then fax or email them back in. It was so time consuming!"



Christine wanted to automate this time-consuming process, but the product had to be the right fit for The Motley Fool.

In particular she wanted a solution that:

- Puts employees first by ensuring they always give approval before information is shared.
- Plugs into existing software which, for The Motley Fool, was Namely.
- Has an easy-to-use interface that provides transparency into the verifications being processed.



As soon as Christine discovered Truework, she knew it was aligned with her needs. She liked how the product protected employee privacy by requiring email authorization, and was surprised by how easily it plugged into Namely, her HRIS. Most of all, she was excited about replacing a large part of her workload with a simple, easy-to-use tool.



Enter Truework.

After a 15 minute onboarding session, which Christine called "the easiest process ever", Truework was up and running and Christine hasn't had to complete an employment verification since. Now, she simply sends requesting organizations to truework.com, where they can get the information they need quickly and securely.

Over are the days of playing phone tag, filling out forms, and getting pings from employees about their loan applications. Christine can rest assured now that Truework handles requests instantly, and she can check the status of inquiries with a simple dashboard. Christine says Truework saves her hours per week and "it doesn't even compare" to her previous process.

"I barely notice employment verifications now and I love that!"

